# EDUCATION

RITESH SAH

### Yeshwantrao Chavan College of Engineering,Nagpur Jun 2018 - Aug 2022

Bachelor of Engineering(Electronics and telecommunication) CGPA: 7.80

# WORK EXPERIENCE

**Software Engineer, Persistent Systems Ltd. Jun 2022 - May 2024**

* Utilised Java, Spring Boot, JUnit, Scala, AWS, Microsoft Azure, and other technologies to develop and maintain backend functionalities, ensuring high performance and reliability.
* Demonstrated strong communication skills by effectively conveying technical concepts and project updates to team members, fostering a collaborative and productive environment.

### Tech Stack : Java, Spring Boot, JUnit, Scala, AWS, Azure, Postman, MySQL, Git.

**Java Full-stack Developer (Intern), Jan 2022 – May 2022**

**Persistent Systems Ltd.**

Crafted comprehensive full-stack applications utilising SpringBoot, Docker, Kubernetes while actively engaging in Devops practices to enhance software development processes.

# PROJECTS

## Zendesk – Persistent Systems

* Managed customer accounts, overseeing subscriptions and allowances.
* Developed the Admin Center with React and Redux for efficient team management.
* Created a live dashboard for AI-resolved tickets, integrating Zendesk APIs.
* Migrated legacy systems to the cloud, reducing costs and enhancing reliability.
* Implemented a CI/CD pipeline, boosting deployment efficiency and performance.
* Enhanced security protocols, reducing vulnerabilities.
* Led a team initiative to improve code quality, increasing client satisfaction.

## 8x8– Persistent Systems

* Developed and implemented APIs for Studio8 to retrieve album lists (CRM) and their remixes.
* Created a global search API for Studio8, enabling search across CRM names, customer names, and descriptions.
* Applied transaction annotations to enforce read-only database connections, enhancing efficiency and safety.
* Implemented TraceID functionality for comprehensive tracking and debugging.
* Designed a database cleanup script for safe data removal with delete queries.
* Enhanced code coverage by developing unit tests with Mockito for improved reliability.

# SKILLS

**Technical Skills:** Java, SpringBoot, ReactJS, Scala, AWS, MySQL, Kubernetes, Docker, Postman.

**Certifications:** Azure developer associate (AZ-204), Azure Cloud Fundamentals

(AZ-900), Software AG Certified Web Methods.io integration Professional

**Languages:** English, Hindi, Marathi.